# "Trust-Based Strategic Relationships to Accelerate Inclusive Excellence in Education Abroad"

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#### **Presenters**



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#### **Meet Mizzou**

- 1. Flagship, R1, public
- 2. 31,000 + students
- 3. Predominantly White Institution
- 4. 1,400-1,500 study abroad students (Pre- COVID-19)
- 5. 1,020 + students abroad during 2021-2022
- 6. Hybrid structure for education abroad services
  - > Central education abroad office
  - > College of Business
  - > College of Agriculture, Food, & Natural Resources
  - > School of Journalism











## The Center for Academic Success & Excellence (CASE)

- Established in 1995
- Provides wrap around support for URM/First Generation students who receive certain scholarships (retention, persistence and graduation).
- Pillars of student success: Academic Enrichment, Career Development, Financial Literacy, Sense of Belonging, and Wellness.
- CASE Marketing Team
- Infusion of High Impact Practices (HIPs)



#### **Group Activity**

- How do you define trust?
- What's the level of trust in your campus?
- How can you increase trust between the study abroad office and student services/academic support offices in your campus?



#### **Principles to Accelerate Trust-Building**

- People-centered
- Courage
- Goal- Orientation
- Cultural humility
- Community project
- Grace
- Urgency





#### **Higher Ed: Challenges to Trust-Building**

- Campus culture: "You can't do that"
- Time
- Territoriality
- Governance structures
  - > Centralized vs decentralized





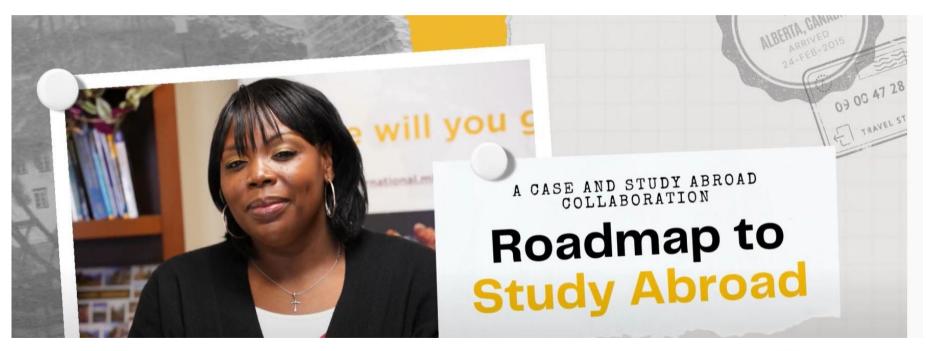
#### **Trust-Based Results: IIE American Passport Grant 2021**

- Funding for 25 Pell eligible first-generation students
- Matching Funds for additional 25 passports





#### **Trust-Based Results: Student-Led Marketing Campaign**





#### **Trust Based Results: Advisors Trip to Ireland**





### Trust-Based Results: Peacebuilding & Peacemaking in the Modern Caribbean





#### **Lessons Learned: Trust-Based Strategic Relationships**



Extra time



Extra flexibility



Extra innovation

#### **Questions?**



